Now Hiring: Social Services Director (Full-Time / Exempt)

We are seeking a compassionate, dedicated Social Services Director to oversee our Social Services Department and advocate for the psychosocial well-being of our residents. In this role, you will lead resident care planning, manage discharge logistics, coordinate community and financial resources (Medicaid/Medicare/advance directives), and ensure facility compliance with Nebraska DHHS and CMS regulations.

Key Responsibilities:

- Complete resident psychosocial assessments, MDS documentation, and individualized care plans.
- Serve as the primary resident advocate, facilitating council meetings and addressing resident/family concerns.
- Lead discharge planning, including ordering DME, arranging home health/hospice, and connecting families with regional Northeast Nebraska resources.
- Coordinate financial assistance resources, legal documentation (POA/advance directives), and behavioral health consultations.
- Maintain complete compliance with Nebraska 175 NAC Chapter 12 standards and participate in QAPI and state survey processes.

Qualifications:

- Must meet Nebraska DHHS 175 NAC 12-006.04C standards (Nebraska CSW/CMSW, BSW/MSW, Degree in Social/Behavioral Sciences with 1+ years LTC experience, AA with 2 years LTC experience, or completion of an approved 36-hour LTC social services course).
- Experience: 1–2 years of experience in skilled nursing, long-term care, or senior care settings preferred.
- Knowledge & Skills: Strong working knowledge of Nebraska Medicaid, Medicare, and regional community agencies; proficiency with EHR systems (e.g., PointClickCare); excellent crisis intervention and interpersonal communication skills.

To apply, interested candidates can visit https://madison-ne.gov/government/job-opportunities/, or in person at Countryside Home, 703 N. 1st St., Madison, NE, or on Indeed. Call (402) 454-3373 with questions.